



Thank you for your interest in our Spa for your party. We will provide you and your entire party with the best experience available in the Quad Cities.

Our Spa Party Contract, including our Terms and Conditions, has been included in this packet. Once the contract has been signed, Terms and Conditions have been initialed and your Down Payment has been received, you will be guaranteed your reservation for you and your party. We offer a complimentary consultation with our Guest Relations Director to answer any questions or concerns you may have.

Terms & Conditions

Please initial each statement that follows. You will be responsible for letting your entire party know the Terms & Conditions and you agree to be financially responsible for their reservations if they fail to show or pay.

___ To accommodate service requests and reservations times for your party, it is imperative that arrangements are confirmed with our Guest Relations Director at least 30 days prior to the event. We understand that unforeseen events can happen in the planning of any occasion and we will make every effort to meet your needs. However, our Salon & Spa reservations are often reserved far in advance and changes within 30 days may not be possible, depending on availability. We greatly appreciate your efforts to finalize all service needs early in your planning process.

___ Food and drinks are welcome on the day of the event. IF you choose to bring your own food and drink, please arrive 15-20 minutes early to set up. We need to start your services on time to ensure that you are running on schedule. If you would like us to cater for you please contact our Guest Relations Director for arrangements.

___ You and your Party are expected to arrive 5 minutes prior to your scheduled reservation. For every 5 minutes that you or any of your party arrive *past your scheduled reservation time*, a \$5 charge will be added to that persons bill and service length can not be guaranteed.

___ All party guests must cancel their reservation 1 week or more **prior** to the reservation day for a full refund. If a cancellation is made with less than a weeks notice we will charge 50% of that service. No refund will be given for anyone in the party who misses their reservation.

___ We require a credit card on file for missed reservations and late notice cancellations.

___ An automatic 20% gratuity will be added to all services.

I, _____, have read and agree to each paragraph of the Terms and Conditions .

John Taylor Salon & Day Spa

Ph. 309.756.4696

Jumer's Casino & Hotel

Spa Party Contract

Name _____

Address _____

City _____ State _____ Zip _____

Daytime Phone # _____ - _____ - _____

Evening Phone # _____ - _____ - _____

Number in Party using our services: _____

Names (first & last) and phone numbers per reservation need to be included in last page.

Deposit information:

Name on Credit Card: _____

CC# _____ - _____ - _____ - _____ Exp: _____

3 digit verification : _____

I, _____ agree to the scheduled reservation times given on the attached intake form and the prices listed for services. I agree to pay a 50% deposit of the total estimated cost to secure the reservations.

I agree to pay the balance due on the day of the event. I understand that the deposit is non-refundable after 7 days prior to reservation date. I understand that no refund will be given for members of the party who miss their scheduled reservation and will be charged 100% of the set service fee.

Signature: _____ Date: _____

Guest Relations Director: _____ Date: _____

